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FORUM 2011

**RISK MANAGERS SHAPING UP
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AT THE EUROPEAN MARKETPLACE**

STOCKHOLM, SWEDEN

2-5 October 2011

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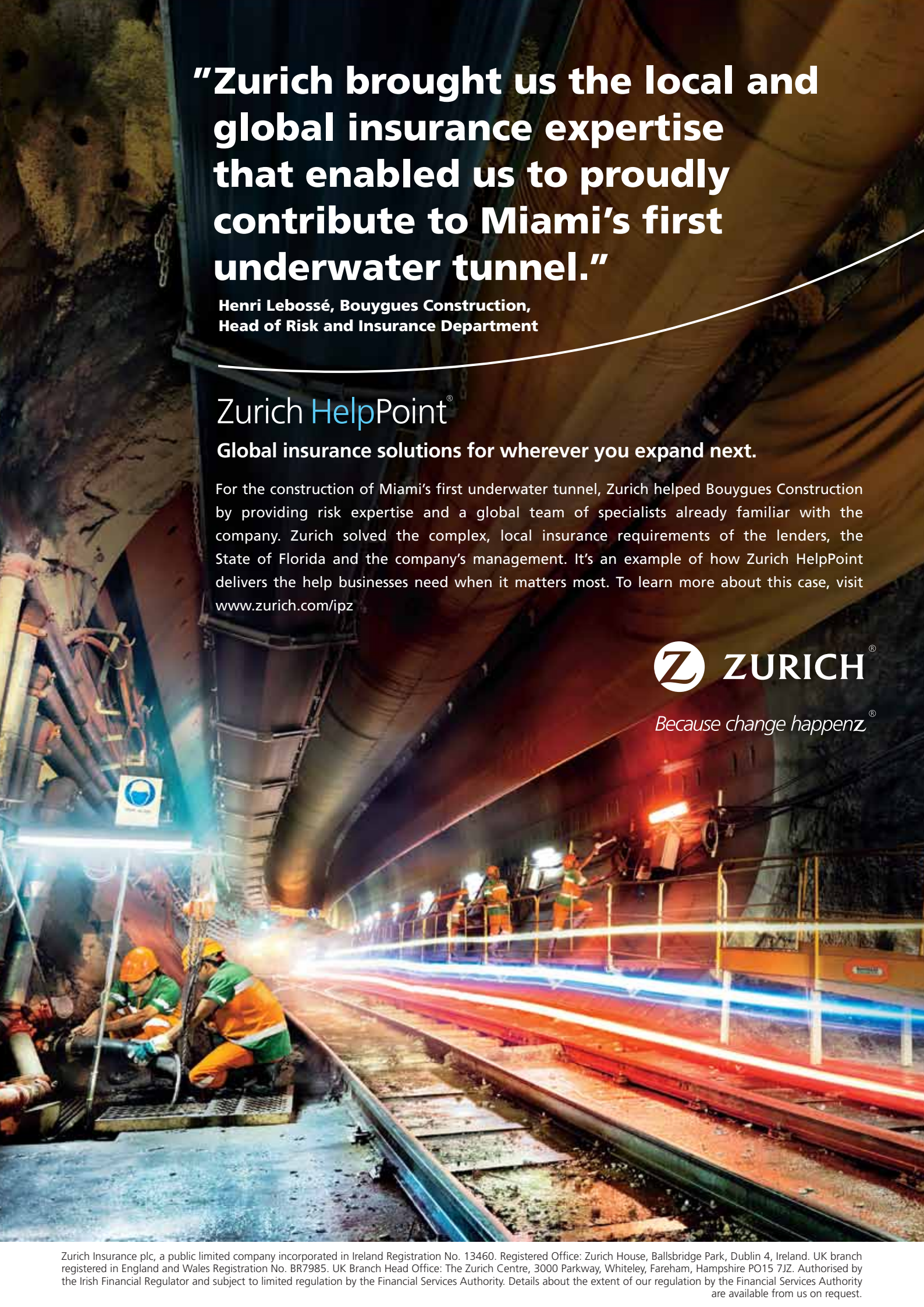
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Risk Management Associations

**SPEAKERS' & MODERATORS'
BIOGRAPHIES**



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**Henri Lebossé, Bouygues Construction,
Head of Risk and Insurance Department**

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For the construction of Miami’s first underwater tunnel, Zurich helped Bouygues Construction by providing risk expertise and a global team of specialists already familiar with the company. Zurich solved the complex, local insurance requirements of the lenders, the State of Florida and the company’s management. It’s an example of how Zurich HelpPoint delivers the help businesses need when it matters most. To learn more about this case, visit www.zurich.com/ipz



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Conference presentations will be available for download from the FERMA website after the forum:

www.ferma.eu





Monday, 3 October 2011
09:30 - 10:15
Keynote: The Future of the Financial Industry

ACKERMANN Josef
Chief Executive Officer, Deutsche Bank

Josef Ackermann is Chairman of the Management Board and the Group Executive Committee of Deutsche Bank.

Josef Ackermann studied economics and social sciences at the University of St. Gallen, Switzerland. In 1977, after obtaining his doctorate, he joined what is today Credit Suisse, eventually rising to become its President. In 1996, he joined the management board of Deutsche Bank, where he was responsible for the investment banking division. In 2002, he became Chairman of the Group Executive Committee and was appointed Chairman of the Management Board in 2006.

Ackermann is also a member of the supervisory board of Siemens, a non-executive member of the board of directors of Royal Dutch Shell and a member of the Board of Directors of Zurich Financial Services. In 2007, he accepted an appointment as visiting professor in finance at the London School of Economics and in July 2008, he was appointed honorary professor at the Johann Wolfgang Goethe University, Frankfurt.



Monday, 3 October 2011
15:45 - 17:00
Session 6: The Risks of the Virtual World

AGHROUM Christian
Chief Security Officer, SICPA Management

Christian Aghroum was a senior chief superintendent in the French national police and a police officer for nearly 30 years, working against organised crime and terrorism. His last post was as head of the French Anti Cyber-Crime Agency, working with Europol, Interpol, the European Community, the Council of Europe and the G8. Since July 2010, he has been Chief Security Officer of Lausanne-based SICPA Group, which specialises in security inks and techniques for bank notes.

Aghroum is a lecturer in various education institutions, such as the French Administration National School (ENA), National Defence High School (IHEDN) and in the universities of Strasbourg and Paris. He is the author of « Les mots pour comprendre la cybersécurité » and has been a contributor to different books on the surveillance of individuals and digital criminality.





Monday, 3 October 2011
15:45 - 17:00
Session 7: Latest Issues of Solvency II and Captives

Tuesday, 4 October 2011
09:00 - 10:15
Session 10: Risk Managers' Industry Group Sessions

Tuesday, 4 October 2011
14:00 - 15:15
Session 19: Advanced Risk Management View on Marine and Cargo

DE FELICE Alessandro
Group Risk Manager, Prysmian

Group Risk Manager for Prysmian in Milan for the last six years, Alessandro De Felice is also Managing Director of the company's Dublin-based captive Prysmian Reinsurance Company. Previously he was Risk Manager EMEA at Pirelli and spent five years working for Marsh.

He is a board member of the Italian risk management association ANRA, General Secretary of the International Federation of Risk and Insurance Management Associations (IFRIMA) and a member of the 2011 FERMA Forum scientific committee. De Felice collaborated with the Italian national standards body as a member of the committee which set up the Italian risk management standards, and he is a university lecturer in enterprise risk management and advanced risk engineering.



Monday, 3 October 2011
09:00 - 09:30
Opening

Tuesday, 4 October 2011
09:00 - 10:15
Session 13: The Risk Manager's Challenging Role Tomorrow

BARNEKOW Charlotte
Head of Insurance Risk Management, Ericsson, and Chairman of SWERMA

Charlotte Barnekow is Chairman of the Swedish risk management association SWERMA, host of the 2011 FERMA Forum, in addition to her role at Ericsson. Barnekow has a law degree, and before joining Ericsson in 2004, she held various roles in the insurance industry, both in Sweden and abroad.



Tuesday, 4 October 2011
09:00 - 10:15
Session 12: Film Workshop: Identifying and Managing Fraud and Bribery Risk

BASILE Andre
Senior Vice President, Chartis

Andre Basile is currently Senior Vice President and Underwriting Manager of financial lines for Chartis Insurance Europe. Since joining the company in 1993, he has held a succession of underwriting and management positions. Most recently he was Vice President and Chief Operating Officer of Financial Lines for Chartis Insurance UK. He received an MBA from the FW Olin School of Business at Babson College in Massachusetts.



Wednesday, 5 October 2011
10:45 – 12:15
Panel: What keeps You Awake at Night?

BATCHELOR David
Chief Executive Officer, Marsh EMEA

David Batchelor is a senior insurance industry executive with over 30 years experience in insurance and risk management consulting in Europe, Asia and the USA. He commenced his career in 1976 with Bowring, which was acquired by four years later by Marsh & McLennan Companies. He then held a variety of positions across the world before returning to London in 2002 as Head of International Retail with Alexander Forbes. Batchelor subsequently moved to Hong Kong to lead Marsh's operations in Asia and was appointed CEO of the broader Asia-Pacific region in 2006. He took up his current responsibilities as CEO of Marsh's Europe, Middle East and Africa (EMEA) region in April 2008.



Wednesday, 5 October 2011
10:45 – 12:15
Panel: What keeps You Awake at Night?

BAUGH Alex
Chief Executive Officer, Chartis Europe

Alex Baugh became President and CEO of Chartis Europe Holdings in March 2010. Previously he served as Regional President UK/Ireland Division Chartis International and CEO Chartis Insurance UK and held several underwriting and management positions with Chartis's predecessor companies in the UK and France.



Tuesday, 4 October 2011
11:00 - 12:00
Session 15: Successful Risk Management through Coordination with Governance and Assurance Processes

BOGÄRDE Torgny
Partner, Allevo

SWERMA's Deputy Chairman with special responsibility for educational activities, Torgny Bogärde has held international positions with an emphasis on treasury and finance, internal audit, enterprise risk management, corporate governance and information security over more than 30 years. He has more than five years experience of consultancy in the fields of governance, risk management and internal audit.

Bogärde is a board member at E.ON Nordic and Sparbanken Tanum. He has a master's degree in business administration plus political science and French.



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Tuesday, 4 October 2011
 11:00 - 12:00
 Session 16: Dos and Don'ts: International Travel Security

BONDE Mette
 Travel Security Manager, FLSmidth

Travel Security Manager, Global Human Resources with FLSmidth since 2008, Mette Bonde has a master's degree in political science from the University of Copenhagen and Cairo University. She was previously an Arabic language and culture specialist at the Danish Defence Academy.



Monday, 3 October 2011
 14:00 - 15:00
 Session 1: Live Risk Assessment – a unique Experience

BRAAM Mark
 Senior Consultant ERM, Aon Global Risk Consulting

As a consultant, Mark Braam specialises in embedding enterprise risk management within the available business structures, management processes, reporting lines and existing business culture. Previously he was Risk Manager at Sanoma Uitgevers, the largest publisher of public magazines in the Netherlands. His areas of expertise also include risk identification, assessment, analyses and mitigation, business continuity management, information security and fraud risks.



Tuesday, 4 October 2011
 11:00 - 12:00
 Session 15: Successful Risk Management through Coordination with Governance and Assurance Processes

BRANDT Hans
 H. Brandt Consulting

Tuesday, 4 October 2011
 16:00 - 17:00
 Session 24: Managing Business Interruption – Hard to Understand but a Must to Survive

An economist with more than 30 years within the insurance industry, Hans Brandt today has his own risk management and insurance consulting practice, Hans Brandt Consulting. He worked mainly as a risk and insurance manager for Swedish multinational and foreign companies. Brandt has been active as General Secretary of SWERMA, the Swedish risk management association and has a great love for the Stockholm Archipelago and activities on or near the water.



Monday, 3 October 2011
14:00 - 15:00
Session 2: Disaster Recovery: What to Do Before, During and After

BRAUNWARTH Malwine
Group Risk Engineer, Bombardier Transportation

Malwine Braunwarth studied civil engineering in Karlsruhe. After working as a project engineer in the traffic and transport planning sector, she was hired by FM Global as a loss prevention engineer assessing property and business interruption exposures and managing green field projects throughout middle and Eastern Europe.

Braunwarth joined Bombardier Transportation in 2008 and this year became Head of Risk Engineering. She is responsible for the technical risk assessment and strategic risk development of Bombardier's worldwide facilities. She leads their external risk consultant engineers to support and prioritise continuous risk improvement activities.

One of her strategic projects is leading a business interruption and interdependency study better to understand and quantify operational interdependencies between Bombardier Aerospace facilities. She is currently evaluating Bombardier facilities with regard to general natural hazard exposures, especially flood hazards.



Tuesday, 4 October 2011
09:00 - 10:15
Session 11: Contract Risks - Meet your Legal Counsel

BREITENSTEIN Guy
General Counsel for Europe, Middle East and Africa, Honeywell

Guy Breitenstein is an international legal executive. He holds a law degree from the UCL University in Belgium and a special degree in European and international law. Having started his career with several Brussels-based law firms, in March 1999 he moved to Bombardier Transportation where he assumed the role of Directors of Contracts.

Since 2003, Breitenstein has been with Honeywell. He was first in charge of contracts management for Honeywell Building Solutions in EMEA and India. He is now General Counsel EMEA for Honeywell Specialty Materials.



Wednesday, 5 October 2011
09:00 - 10:00
Breakfast Session 25: Navigating Risk in an Uncertain World – determining Political and Economic Risks in Global Markets

CAPON Stephen
Political and Trace Credit Risk, ACE

Stephen Capon joined ACE in February 2002 to develop the country and credit risk management department within political risks and credit. Prior to joining ACE he was Assistant General Manager, Trade, Structured Trade and Commodity Finance at Sumitomo Bank in London. Altogether Capon spent about 12 years as a banker, seven of which were in relationship management and specialist product roles and five in country and credit risk management.

His current job involves him in country risk assessment and modelling, credit risk analysis of counterparties, portfolio management and capital at risk and return on capital modelling. Capon has a master's degree in modern history with Middle Eastern politics and he is an Associate of the Chartered Institute of Bankers.



Wednesday, 5 October 2011
 10:45 – 12:15
 Panel: What keeps You Awake at Night?

CASE Greg
 Chief Executive Officer, Aon

As President and CEO of Aon Corporation, Greg Case directs the efforts of more than 59,000 colleagues in over 500 offices in more than 120 countries. He is also a member of the company's board of directors.

Case has nearly two decades of experience in the insurance and financial services industries. Before joining Aon, he served on the governing shareholders' committee at international management consultants McKinsey & Company and led its global insurance and financial services practice. Prior to McKinsey, he worked for the investment banking firm of Piper, Jaffray and Hopwood and at the Federal Reserve Bank. Case holds an MBA from Harvard Business School.



Monday, 3 October 2011
 15:45 - 17:00
 Session 9: Enterprise Risk Management around the World

CLARK Scott B
 President, Risk and Insurance Management Association

Scott Clark is the current president of the Risk and Insurance Management Society (RIMS). He has served on the RIMS board since 2000 in various capacities, including treasurer and secretary. Clark is the Risk and Benefits Officer at the school board of Miami-Dade County, Florida, where he has been creating strategic risk programmes for the fourth largest school board in the nation for 25 years.

He is currently a member of the State and Local Government Benefit Association, the Public Risk and Insurance Management Association and a board member of the Florida Health Care Coalition. Most recently, he was appointed a member of the Miami-Dade County Compensation and Benefits Review Committee.



Tuesday, 4 October 2011
 14:00 - 15:15
 Session 19: Advanced Risk Management View on Marine and Cargo

COCHRANE John
 Senior Violent Risk Forecaster, Exclusive Analysis

Prior to joining Exclusive Analysis, John Cochrane was a career British Army officer and a senior civil servant in the Ministry of Defence (MOD). While in the Army, he worked extensively in the MOD mainly on the Defence Intelligence Staff, where he was Head of Current Intelligence and Defence Commitments staffs, responsible for the policy direction of UK military operations. His last appointment as a civil servant was as Senior Adviser to the Iraqi Minister of Defence and Head of the Multinational MOD Transition Team from April to November 2007.

Cochrane works with Exclusive Analysis regional analysts on violent risks, particularly affecting the marine and cargo sectors. He is responsible for EA risk analysis advice to the Lloyd's Joint Cargo Committee Watchlist and for EA's Marine Watchlist.



Tuesday, 4 October 2011
16:00 - 17:00
Session 21: Global Compliant Programmes - a new Dynamic - Tools and Solutions

DE MESTIER DU BOURG Yves
Head of the International Network, AXA Corporate Solutions

Yves de Mestier du Bourg is CEO of the AXA Corporate Solutions Australian Branch based in Sydney. He holds masters' degrees in European law and political science and is a French international business advisor (Conseiller du Commerce Extérieur de la France). He joined AXA Group in 1995.



Monday, 3 October 2011
15:45 - 17:00
Session 6: The Risks of the Virtual World

DELHALLE Laurent
Secretary General, Bureau Européen d'Information Commerciale / European Office of Business Information

Laurent Delhalle began his career at the Ministry of Foreign Affairs in Paris and afterwards with UNICEF in New York, before being transferred to South Africa and Russia. He is now Head Teacher and Chair of criminology-psychology education at the Lyon Faculty of Medicine.

He is co-author of "An Introduction to Business Intelligence" published by Grenoble University Press and several articles on the human dimension of business intelligence. Delhalle holds a degree in international public law and international organisation law and a master of international law from the University Panthéon-Sorbonne, Paris.



Monday, 3 October 2011
09:00 - 09:30
Opening

DEN DEKKER Peter
Corporate Insurance Risk Manager, Stork, and President of FERMA

Since starting his career in 1981, Peter den Dekker has held several positions within the international industrial insurance markets, both as underwriter and broker. From April 1999 until December 2005 he was Group Insurance Risk Manager at the Dutch multinational Hagemeyer. He is now Corporate Insurance Risk Manager at the Dutch company Stork.

Den Dekker has been President of FERMA since 2009. From May 2008 to June 2009 he was the Chairman of the Dutch Association of Risk and Insurance Managers (NARIM). In 2010, he was named Dutch Risk Manager of the Year and Corporate Risk Manager of the Year, London Market Awards.



Monday, 3 October 2011
15:45 - 17:00
Session 6: The Risks of the Virtual World

Tuesday, 4 October 2011
11:00 - 12:00
Session 14: The Headache of Export Compliance

Tuesday, 4 October 2011
14:00 - 15:15
Session 20: Risk Manager: Provider of Information for Audit Committees and CEOs

DENNERY Michel
Deputy Chief Risk Officer, Audit & Risks Division, GDF SUEZ

Michel Dennergy is a civil engineer with more than 20 years operational management experience in gas and electricity networks working for EDF and GDF SUEZ. He has headed the risk management department of GDF SUEZ since 2006, before the merger of the two companies. He has also been head of the media relationships department and the purchases and procurements department of EDF. Even while carrying out these functions, he was always involved in risk management in some way. He is an Associate in Risk Management and member of the board of FERMA.



Tuesday, 4 October 2011
09:00 - 10:15
Session 13: The Risk Manager's Challenging Role Tomorrow

DEQUAE Marie-Gemma
Vlerick Leuven Gent Management School

Marie Gemma Dequae is a former board member and President of FERMA and BELRIM. She was the Group Risk & Insurance Manager for Bekaert. Dequae is active in the Belgian social sector and in risk management research and training, for example at Vlerick Leuven Gent Management School, and serves as a board member for several Belgian companies. She received her master's degree in insurance law and economics and a PhD in applied economics (finance) from the Catholic University of Leuven in Belgium.



Tuesday, 4 October 2011
09:00 - 10:15
Session 11: Contract Risks - Meet your Legal Counsel

DESLAURIERS Hélène
Board Member, FLUXYS and former Vice-President Contracts, Bombardier Transportation

Hélène Deslauriers obtained law degrees from the University of Montreal and University College in London. She is a member of the Bar of Quebec and the International Bar Association, and has worked in corporate work and contractual negotiations in several international law firms.

From 1996 to 2009, Deslauriers was Vice President Contracts for Bombardier Transportation, where she gained considerable experience in negotiating major contracts and in the risk assessment process. She is now an independent member of the board of Fluxys, a natural gas transport and storage enterprise.



Tuesday, 4 October 2011
16:00 - 17:00
Session 22: Do Not Risk your Reputation - a Strategic Asset

FITCH Peter
Head of Communications, Lloyd's

Peter Fitch is Head of Communications for Lloyd's. He leads communications and reputation management for Lloyd's in 200 territories worldwide and is responsible for media relations, brand and marketing, events, and digital communications, as well as an active charity and community affairs programme.

Before joining Lloyd's, Fitch was in charge of news management for the biggest UK central government department, the Department for Work and Pensions. He advised three successive secretaries of state as their head of news. Having started his career as a journalist, Fitch has handled crises for the National Health Service, been a media adviser to the Mayor of London and spent time as an associate director at one of the UK's largest corporate communications consultancies.



Monday, 3 October 2011
14:00 - 15:00
Session 3: Cross-Cultural Risk Management in a Globalised World

FOGELSTRÖM Joacim
Director Quality, Six Sigma & Strategic Projects, SKF Industrial Division

Joacim Fogelström has worked with SKF since 1988. Located in Gothenburg, Sweden, SKF Group supplies rolling bearings, seals, mechatronics and lubrication systems products and services.

Fogelström's previous positions include as Director Product Development in SKF Industrial Division and Director Business Unit Actuation & Motion Control SKF Industrial Division. He holds an MSc degree in mechanical engineering from the University of Chalmers in Gothenburg.



Monday, 3 October 2011
15:45 - 17:00
Session 5: Could I Have Saved a Life today? Health and Safety at Work

FOLKMANN MUSAEUS Gruska
Group Director, Compliance Management, Hempel

Gruska Folkmann Musaeus gained a PhD in chemistry from the Technical University of Denmark in 1991 and joined Hempel R&D as a research engineer. She held various managerial positions in the company before moving into his current post.



Monday, 3 October 2011
 15:45 - 17:00
 Session 8: EU – Russia Energy Dialogue

GAILLET Nicholas
 Risk Manager, Nord Stream

Nick Gaillet has worked in risk and insurance since graduating in 1984. After starting with Sedgwick, now Marsh, he has spent the last 21 years in the oil and gas sector. In 2001, he moved to Australia for a three year assignment with Shell followed by an opportunity to work for Shell's captive in Zug, Switzerland. In 2008, Gaillet moved to Nord Stream, a natural gas pipeline project linking Russia and the European Union.



Wednesday, 5 October 2011
 10:45 – 12:15
 Panel: What keeps You Awake at Night?

GECK VON KAENEL Ralf
 CEO of Industrial and Commercial Broking, Ecclesia Group

Born in Germany, raised in Spain and educated in Germany, Ralf Geck von Kaenel started working in the insurance industry over 30 years ago. He spent more than 10 years with brokerage companies abroad, mainly in Brazil, from where he worked in various countries of Latin America, as well as France and the USA.

Before joining the Ecclesia Group in late 2009 as CEO for the commercial and industrial business of the group, he was Country CEO Germany of the Willis Group. Ecclesia Group was founded in 1909 and has 1200 employees and 31 offices throughout Germany. It is a JLT International Network Partner.



Tuesday, 4 October 2011
 09:00 - 10:15
 Session 11: Contract Risks - Meet your Legal Counsel

GODIN Mathieu
 Vice-President Contracts & Legal Affairs Services, Bombardier Transportation

Mathieu Godin is a senior legal executive with extensive experience of legal transactions in international enterprise environments. Over the last nine years, he has led the negotiation process for Bombardier Transportation with private and public partners, supported project execution and managed litigation in various jurisdictions.



Monday, 3 October 2011
14:00 - 15:00
Session 4: Chaotic or Deterministic, the Real Nature of Risk - The Heathrow Terminal 5 Story

Tuesday, 4 October 2011
09:00 - 10:15
Session 12: Film Workshop: Identifying and Managing Fraud and Bribery Risk

Tuesday, 4 October 2011
16:00 - 17:00
Session 21: Global Compliant Programmes - a new Dynamic - Tools and Solutions

GRAHAM Julia
Chief Risk Officer, DLA Piper

Chief Risk Officer for the global law firm DLA Piper, Julia Graham is Vice-President of FERMA and a member of the FERMA board. She has worked in the world of insurance and risk management for over 35 years. Graham is a Fellow of the Chartered Insurance Institute, a Chartered Insurer and Fellow of the Business Continuity Institute.

She is a past Chair of Airmic, co-Chair of the risk panel of the Managing Partners' Forum and UK lead "expert" for the British Standards Institute work on international risk management standards.



Tuesday, 4 October 2011
12:00 - 14:00
Ladies' Lunch

GREEN Josephine
Social and Cultural Change Agent, Beyond20

Josephine Green promotes new thinking and new knowledge in the field of social foresight, innovation and change. She lectures in masters' and executive education programmes at a number of UK and European universities. Green was appointed Senior Director of Trends and Strategy at Philips Design in the Netherlands, in 1997. She left Philips in 2009 to return to the UK.

Her work explores the need for and the emergence of new social and cultural narratives and their societal, technological and organisational contexts and consequences.



Wednesday, 5 October 2011
09:00 - 10:00
Breakfast Session 27: Insuring Major Infrastructure Projects in Europe

HACKETT Bernadette
Partner European Construction Practice Leader, JLT Specialities

Bernadette Hackett is a Partner in JLT's Construction Practice, which provides a single point of reference for all of the firm's construction insurance activities throughout Europe. She has worked on construction and international insurance placements in the London, European and Australian Insurance market for 16 years. Hackett is the global leader for JLT's Global Nuclear Practice Group.



Tuesday, 4 October 2011
 16:00 - 17:00
 Session 22: Do Not Risk your Reputation - a Strategic Asset

HALLSENIUS Johan
 Partner, Kreab Gavin Anderson

Johan Hallsenius rejoined Kreab Gavin Anderson in March 2011 after five years as editor-in-chief of Computer Sweden, a Swedish tech-business paper. He specialises in media-related communication issues and financial communication, and advises private equity and asset management companies. Hallsenius has 20 years of experience in journalism, covering mainly business, finance and technology.



Monday, 3 October 2011
 14:00 - 15:00
 Session 4: Chaotic or Deterministic, the Real Nature of Risk - The Heathrow Terminal 5 Story

HANCOCK David
 Head of Risk, London Underground

David Hancock is Head of Risk and Value for London Underground, part of Transport for London, with responsibility for all risk aspects of the €11.4bn upgrade programme. He has in the past been Director of Risk and Assurance for two London mayors (Ken Livingstone and Boris Johnson), executive director of an engineering consultancy and run his own independent consultancy business. From 1998-2001 he was responsible for creating and operating the risk management system for the Terminal 5 Project at Heathrow.

Hancock is a Chartered Engineer and Chartered Fellow of the Institute of Personnel and Development. He is also a member of the programme board for the Major Projects Association and a visiting Fellow at Cranfield University School of Management.



Tuesday, 4 October 2011
 16:00 - 17:00
 Session 22: Do Not Risk your Reputation - a Strategic Asset

HARMAN Mark, Chief Executive Officer
 Continental Europe, Middle East & Africa, Crawford & Company

Mark Harman is a chartered accountant who joined the international accounting firm Arthur Andersen after studying philosophy and economics at Oxford University. He progressed to senior positions within Arthur Andersen and was a partner from 1989 to 1997.

Harman's first contact with Crawford & Company was as part of the team that successfully bid for the worldwide audit of the group in 1994. In 1997, he joined Crawford as Finance Director of all non-US operations. Two years later, following a restructuring, he was appointed Regional Managing Director, Continental Europe, Middle East and Africa. Harman became CEO for Continental Europe, Middle East and Africa in 2010.



Tuesday, 4 October 2011
16:00 - 17:00
Session 22: Do Not Risk your Reputation - a Strategic Asset

HARTUSCH Sabrina
Global Head of Insurance, Triumph International Spiesshofer & Braun

Sabrina Hartusch has been in her present role with Triumph, headquartered in Switzerland, since 2008. She is responsible for the group's global and the local subsidiaries' insurances. Previously, she did a graduate trainee programme in property/casualty underwriting at Allianz in the UK. Since 2009, she has been a board member of the Swiss Association of Insurance and Risk Managers (SIRM), which is a member of FERMA. Hartusch holds an MSc in insurance and risk management from Cass Business School London, where she graduated in 2006.



Tuesday, 4 October 2011
16:00 - 17:00
Session 21: Global Compliant Programmes - a new Dynamic - Tools and Solutions

HAYDEN Helen
Group Insurance Risk Manager, Prudential

Helen Hayden is the Group Insurance Risk Manager at Prudential with responsibility for Prudential's insurance programmes worldwide. During her time at Prudential she has implemented globally admitted insurance programmes across all policy classes.

Hayden has worked in the insurance industry for 20 years with previous roles as a broker at Aon and claims and insurance management at Anglian Water. She has a master's degree in insurance and risk management from City University in 2007. Her dissertation focused on the implementation of multi-national insurance programmes. She is an Associate of the Chartered Insurance Institute, a Member of the Institute of Risk Management and an Airmic board member.



Wednesday, 5 October 2011
09:00 - 10:00
Breakfast Session 30: Risk Management in a Time of Global Uncertainty

HERRIN Angelia
Research & Special Projects Editor, Harvard Business Review

Angelia Herrin's journalism experience spans 25 years, primarily with Knight-Ridder Newspapers' Washington bureau and USA TODAY. At USA TODAY, she was Washington Editor, heading national political coverage. Before joining Harvard Business Review, Herrin was vice-president for editorial at womenConnect.com. A former Knight Fellow in Journalism at Stanford University, she teaches journalism at Harvard University.





Tuesday, 4 October 2011
 16:00 - 17:00
 Session 23: Innovation in the Insurance Industry – Wishful Thinking or a Realistic Perspective?

HUMMEL Tassilo
 Global Head of Property, Allianz Global Corporate & Specialty

Tassilo Hummel joined Allianz Global Corporate & Specialty AGCS in 2004 as Chief Actuary. In October 2010, he assumed the position as Global Head of Property Underwriting. In this position he is based in Munich, Germany, and responsible for the company’s worldwide property portfolio.

A qualified actuary, Hummel started his career in 1992 as a casualty actuary with Munich Re. Prior to joining AGCS, he was Head of Underwriting Germany West Property & Casualty at Swiss Re Germany. He also founded a small IT start-up company where he held the position as chief technology officer. Hummel is a member of the German Actuarial Society and an Affiliate Member of the Casualty Actuarial Society.



Tuesday, 4 October 2011
 16:00 - 17:00
 Session 22: Do Not Risk your Reputation - a Strategic Asset

KETELAER Olivier
 Group Risk Manager, Silfin

After obtaining his master’s degree in economics, Olivier Ketelaer started his career at Marsh, where he learned about the creation and implementation of international insurance programmes.

At the beginning of 2005, Ketelaer started as Group Risk Manager for the Sibelco Group, a privately held multinational organisation, active in the industrial minerals sector, where he had the opportunity to build the risk and insurance function from scratch.



Monday, 3 October 2011
 14:00 - 15:00
 Session 2: Disaster Recovery: What to Do Before, During and After

KLATT Peter
 Managing Director, BMW Group

Peter Klatt has almost 30 years experience in insurance. After finishing his PhD in engineering, when the subject of the thesis was flood forecasting, he joined Cologne Re. Based on his experience in risk assessment and claims handling, after six years he moved to the direct insurance market and held different positions within UAP (now AXA) and Zurich.

In 1998 Klatt moved to ARBED, later merged to ARCELOR, then ARCELOR MITTAL where he was responsible for all insurance aspects including captive reinsurance. Since 2007 he has been the Managing Director of Bavaria Wirtschaftsagentur, the in-house broker of BMW Group, and the captive insurance and reinsurance companies of BMW Group.



Monday, 3 October 2011
14:00 - 15:00
Session 2: Disaster Recovery: What to Do Before, During and After

KOCSIS Otto
Principal Engineer Business Resilience, Zurich Risk Engineering

Otto Kocsis serves as Global Head of Business Resilience Practice for global corporations within a network of 1,000 risk engineers worldwide. He gained his PhD in theoretical physics at the University of Basel followed by post-doctoral research at ETH Zurich. He joined Zurich as a consulting engineer in 1997, took an MBA and returned to Zurich in 2002. He has held his current position since 2007.



Wednesday, 5 October 2011
10:45 - 12:15
Panel: What keeps You Awake at Night?

LADBURY Adrian
Editor, Commercial Risk Europe

Adrian Ladbury is Editorial Director and co-founder of Commercial Risk Europe, launched in January 2010. Ladbury has been a journalist for over 20 years and has covered the international risk management, insurance and reinsurance markets for most of this period. He has worked for most of the leading titles in the sector including Lloyd's List, The Review, Post Magazine, Business Insurance and Insurance Day, of which he was part of the launch team.

During his 10 years with Lloyd's of London Press (later Informa Group), Ladbury also moved into publishing and was for a period Publishing Director of Informa's banking, insurance and technology business including magazines, books, newsletters and events. He then headed the European operations of Business Insurance until the end of 2009 when he left to launch his own publishing business.



Tuesday, 4 October 2011
14:00 - 15:15
Session 20: Risk Manager: Provider of Information for Audit Committees and CEOs

LAIMAY Marie-Hélène
Board Member, European Confederation of Institutes of Internal Auditing (ECIIA)

Marie-Hélène Laimay has a degree in business from a French business school and an accounting qualification. She spent three years as an auditor with Ernst & Young before joining Sanofi in 1985, where she has served in a variety of senior financial positions. Between 2000 and 2004, she was Vice President, Internal Audit, and then Senior Vice President, Chief Financial Officer. In this latter position, Laimay was responsible for listing the company shares on the New York Stock Exchange and prepared a major acquisition. In August 2004 she was appointed Senior Vice President Audit and Internal Control Assessment for the new group. She is a member of the global management committee, and vice president of the group risks committee.

In addition, Laimay is member of the board of the Institut Français de l'Audit et du Contrôle Interne, and since October 2010, she has been a member of the board of the European Confederation of Institutes of Internal Auditing (ECIIA).





Tuesday, 4 October 2011
09:00 - 10:15
Session 13: The Risk Manager's Challenging Role Tomorrow

LAJTHA Chris
Managing Director, Adageo

Christopher Lajtha became an independent risk management consultant in June 2005 when he created the French-based company ADAGEO to provide independent expert support services to multinational risk and insurance management teams in client companies. Between 1992 and 2004, Lajtha was the Corporate Risk and Insurance Manager of the Schlumberger Group. He joined Schlumberger in 1981 and worked in various risk management roles for Schlumberger subsidiary operations, in Paris and Dallas, Texas.

Lajtha started his professional life in London as a Lloyd's broker and as the acting insurance manager for B.T.R. Industries. He holds a bachelor of science degree and is a Fellow of the Chartered Insurance Institute and an Associate in Risk Management. He has also completed a European fellowship in Applied Risk Management.



Monday, 3 October 2011
11:15 - 12:15
Keynote: The Attack of the Unexpected – A Trendspotter's View of Tomorrow's Risks and Uncertainties

LINDKVIST Magnus
Trendspotter

Founder and CEO of trendspotting agency Pattern Recognition, Magnus Lindkvist is a speaker on trends and futurology. In 2009, he was recognised as the "Business Speaker of the year" in Sweden. He is the author of two books: "Everything We Know Is Wrong - The Trendspotter's Handbook" and "The Attack of The Unexpected".

His first degree is in film from the University of California, Los Angeles, followed by an MSc in business and economics from Stockholm School of Economics.



Tuesday, 4 October 2011
16:00 - 17:00
Session 24: Managing Business Interruption – Hard to Understand but a Must to Survive

LJUNG Staffan
Nordic Business Interruption Specialist, If P&C Insurance Company

After graduating from the Gothenburg School of Economics 1990, Staffan Ljung held various management positions in the retail sector, before becoming a business interruption specialist with If P&C in 1999. He continued in that post until 2005 when he became Manager of Large Claims Property Commercial and Industrial Claims Sweden for IF P&C until 2011. He is now the Nordic Business Interruption Specialist for the company.



Monday, 3 October 2011
15:45 - 17:00
Session 9: Enterprise Risk Management around the World

LUZZI Jorge
Director Risk Management, Pirelli Group

FERMA Vice-President, Jorge Luzzi has had a wide ranging career in insurance and risk management beginning in 1971. He has worked for various companies, among them Deutsche Bank, Marsh and Ciba Geigy, and in several countries: Italy, Switzerland, Spain, Luxembourg, Ireland, Argentina, Brazil and Bermuda.

Today he is world-wide Director of Pirelli's Risk Management Department, Executive Director of Pirelli Reinsurance Company (Pirco) in Dublin, Ireland, and a member of the board of Pirelli Finance in Luxembourg, Managing Director of Pirelli GRC in Lugano, Switzerland, and a member of the board of Pirelli Société Générale in Basle, Switzerland.

Luzzi has received important awards, such as the Alarys Award for outstanding achievement in risk management and the 2002 RIMS Goodell Award for lifetime achievement in the field.



Wednesday, 5 October 2011
10:45 - 12:15
Panel: What keeps You Awake at Night?

MAGNUSSON Torbjörn
Chief Executive Officer, If P&C Insurance Company

Torbjörn Magnusson is CEO of If P&C Insurance, the leading property/casualty insurance company in the Nordic region, and member of group management of Sampo, If's owner. Magnusson is a member of the board of Insurance Sweden and of Academedia.



Tuesday, 4 October 2011
14:00 - 15:15
Session 19: Advanced Risk Management View on Marine and Cargo

MATTHEY Pascal
Head of Marine Risk Engineering, XL Insurance

Pascal Matthey has more than 20 years in the insurance industry. As a claims specialist and underwriter, he acquired extensive marine insurance experience, having held a variety of positions on the broker and insurer side of the business. He also worked as an insurance and risk manager for an international industrial group prior to joining XL in 2007. In his current position, Matthey is a risk assessment specialist with particular expertise in supply chain security and large storage exposures.

A business studies graduate, Matthey initially trained as an officer in the Swiss Army before entering the world of insurance.





Tuesday, 4 October 2011
 16:00 - 17:00
 Session 23: Innovation in the Insurance Industry – Wishful Thinking or a Realistic Perspective?

MEDERER Hans
 Global Head of Property Claims, XL Insurance

Hans Mederer joined XL Insurance in 2006 as Senior Vice President and Global Head of Property Claims. He started as an insurance apprentice immediately after leaving school, and worked his way through the business in various roles for national and global insurance companies and today has over 40 years of experience in the industry.

Mederer held a number of positions with Allianz, finishing as Head of the Property Claims Department in Allianz's Corporate Claims Department in Cologne before moving to his current position with XL Insurance. As a member of the "Fire Damage Clean-up and Salvage Policy" working group of the German Insurance Association, Mederer has played a significant role in the development of guidelines for loss adjusters and salvage companies.



Monday, 3 October 2011
 15:45 - 17:00
 Session 7: Latest Issues of Solvency II and Captives

MENDE Markus
 Managing Director, Aon Global Risk Consulting

Markus Mende is responsible for Aon Global Risk Consulting and Captive Management activities in Continental Europe. He is a director of Aon Benfield (Switzerland) and responsible for the Risk Finance Practice Group EMEA. He joined Aon in June 2000 from Allianz.

At a technical level Mende focuses on risk finance strategy, alternative risk transfer and employee benefit captive solutions. He is a graduate of the London School of Economics and Corpus Christi College, Oxford, and received a PhD in econometrics and economic policy analysis from Dresden University of Technology in 1997.



Monday, 3 October 2011
 14:00 - 15:00
 Session 1: Live Risk Assessment – a unique Experience

MIEDEMA Hans
 Risk & Insurance Manager, AVEBE

Hans Miedema serves as Treasurer and Risk and Insurance Manager of cooperative starch manufacturer AVEBE. AVEBE implemented enterprise risk management in the period between 2008 and 2010. Miedema is also active as a board member of the AVEBE Pension Fund.

Prior to joining AVEBE he held various treasury and controlling positions within FCE Bank, a wholly owned subsidiary of Ford Motor Company. He was also European Controller Volvo Car Finance Europe, based in Brussels.



Wednesday, 5 October 2011
10:45 – 12:15
Panel: What keeps You Awake at Night?

MOGHRABI Jeff
Country Manager France, ACE

Managing Director for ACE France, Jeff Moghrabi also took over responsibility for Central Europe in September 2011. He has been in the insurance industry for 30 years, starting his career at AIG in New York as a construction risk underwriter, then manager of the construction department in Milan and property manager in Lyon.

Moghrabi joined Zurich Italy in 1988. His first role was to create the international division, and he then became Chief Underwriting Officer Commercial Lines, Director Global Risk Management and finally Managing Director Zurich International and executive board member of the group in Italy. He joined ACE in June 2003 initially as Managing Director ACE Italy.



Monday, 3 October 2011
15:45 - 17:00
Session 8: EU – Russia Energy Dialogue

MUCERINO Ralph
Chairman Global Marine and Energy, Chartis International

Ralph Mucerino serves as Senior Vice President American International Group (AIG), Senior Vice President of Chartis and Chief Operating Officer of Chartis Global Distribution. A 30-year veteran of the company, he has held a number of general management positions worldwide including senior positions in Africa-Middle East, Europe, Japan and USA.

Among his responsibilities, Mucerino served as President of the Far East, the group's largest general insurance operation outside of the USA. Afterward he became President of AIG Global Energy and subsequently served as President of the newly created AIG Global Marine and Energy. He was also given the challenge of establishing two new business practices, Financial Institutions Practice (non-USA.) and Alternative Energy and Eco-Practice (global). Mucerino also has senior management responsibility for global markets, multinational business.



Monday, 3 October 2011
14:00 - 15:00
Session 3: Cross-Cultural Risk Management in a Globalised World

MÜLLER Björn
Central European Area Manager, LRQA

Björn Müller joined Lloyd's Register Quality Assurance (LRQA) in 2007 as Sales and Marketing Manager for the German market. In 2008, he was appointed Managing Director for LRQA Germany and Switzerland. Prior to joining LRQA, Müller spent more than 20 years in the industrial insurance sector, including working for Gerling General Insurance. He holds an economics degree and specialist insurance qualifications.



Wednesday, 5 October 2011
 09:00 - 10:00
 Breakfast Session 29: Innovations in Construction – a Look at new Building Technologies for Life and Business

MÜLLER Christian
 Senior Underwriter International Property Construction, XL Insurance

A civil engineer by background, Christian Müller provides designed insurance and facultative reinsurance solutions for global industrial clients. He has over 25 years experience in the construction and insurance industries. Müller began his insurance career at Winterthur International and worked in Winterthur, New York and Zurich. He holds a master's degree in civil engineering and business engineering, as well as being an Associate in Risk Management.



Tuesday, 4 October 2011
 14:00 - 15:15
 Session 20: Risk Manager: Provider of Information for Audit Committees and CEOs

NELSON Richard
 Board Member, European Confederation of Institutes of Internal Auditing (ECIIA)

Richard Nelson is a Past President of the European Confederation of Institutes of Internal Auditing (ECIIA) and he is currently a member of the ECIIA Advocacy Task Force, the professional issues committee of the global Institute of Internal Auditors (IIA) and a board member of IIA Inc. the US body to which all IIA affiliates belong. Nelson is also an adviser to the Council of the Chartered Institute of Internal Auditors UK and Ireland and a former President of the Institute.

He has many years of experience in internal audit. While working for British Gas and its successor companies of BG Group and then Lattice, he undertook various finance roles and was Head of Audit until early 2001. He also devised and introduced the risk management processes used by British Gas and its successor companies. Today, he is a freelance trainer and consultant on internal audit, risk management and corporate governance activities.



Monday, 3 October 2011
 15:45 - 17:00
 Session 7: Latest Issues of Solvency II and Captives

NEUKOMM Urs
 Director, Corporate Strategic Solutions, Swiss Re

Urs Neukomm is a Director in the corporate strategic solutions team of Swiss Re Corporate Solutions. He joined Swiss Re in 1996 as a team member of Reinsurance Finance Consultants (RFC), a joint venture between Swiss Re and Credit Suisse First Boston specialising in risk financing solutions. Since RFC's complete integration into Swiss Re, he has held various functions in the organisation in the area of prospective and retrospective structured reinsurance solutions for multinational corporations and insurance companies.

Previously, Neukomm worked for almost 10 years for Zurich Financial Services where, in addition to assisting in setting up a new underwriting unit for special risks, he became a member of the company's corporate solutions executive management team. He has law degrees from the University of Zurich and Columbia University in New York.



Tuesday, 4 October 2011
16:00 - 17:00

Session 23: Innovation in the Insurance Industry – Wishful Thinking or a Realistic Perspective?

NEWBOULD Mark
Claims Manager, AXA Corporate Solutions

Mark Newbould is the Operational Claims Manager for AXA Corporate Solutions UK Branch. He is the key account manager for AXA UK's largest service client and is currently leading the business aspect of the group project to build the next generation of international claims handling systems.

Having started with the AXA Group as a graduate entrant in 1983, Newbould has wide experience, having worked in the GRE (Guardian Royal Exchange) head office team, during which time he handled some of the group's complex and high value claims. He is a Chartered Insurer and a Fellow of the Chartered Insurance Institute. He also served on the Motor Insurers' Bureau technical committee and on the Loss Prevention Council working party on upper limb disorders.



09:00 - 10:00

Breakfast Session 27: Insuring Major Infrastructure Projects in Europe

OSBORNE Jeremy
Partner, Head of Infrastructure Construction Team, JLT Specialities

Jeremy Osborne currently heads the international civil and infrastructure construction all risks management team at JLT in London with a focus on major civil projects. He has been involved in numerous major infrastructure projects around the world, including the Copenhagen Metro, Stockholm Cityline, Singapore LTA, 2nd Avenue Metro in New York and the I595 PPP Highway in Florida.

Before joining JLT, Osborne worked for 12 years in the construction and engineering underwriting market in the London market. He is familiar with all current insurance market issues on civil infrastructure and tunnel projects and has extensive practical experience in the application of the Tunnel Code of Practice.



Wednesday, 5 October 2011

09:00 - 10:00

Breakfast Session 26: The Risks related to Human Resource Management: The People Risk Index

PAYNE Richard
Human Capital Practice Leader, Aon Hewitt Asia Pacific

Richard Payne is Practice Leader, Talent & Reward, Asia Pacific, as well as Chief Marketing Officer, Asia Pacific, of Aon Hewitt, based in Singapore. He has more than 25 years of experience in Asia consulting on human resource issues, creating an Asian-wide consulting business and writing about business issues. Early in his career, Payne worked as a writer, editor and Asia editorial director for the Economist Intelligence Unit.

He has master's degrees in Asia Pacific Studies and in international relations from Johns Hopkins University.



FERMA

Federation of European
Risk Management Associations



Wednesday, 5 October 2011
 09:00 - 10:00
 Breakfast Session 25: Navigating Risk in an Uncertain World – determining Political and Economic Risks in Global Markets

PICCOLI Wolfgang
 Director Europe/Eurasia, Eurasia Group

Wolfgang Piccoli is a Director at political risk and consulting firm Eurasia Group and the head of its Europe practice. He has primary responsibility for the coverage of Greece, Turkey and the UK. Prior to joining Eurasia Group, Piccoli was an assistant professor in the department of international politics at the University of Wales, Aberystwyth, where he taught courses on international security and intelligence. Previously, he was an Economic and Social Research Council (ESRC) post-doctoral fellow at the same university.

He received his bachelor's degree from the University of Bologna and his PhD from the University of Wales, Aberystwyth.



Monday, 3 October 2011
 14:00 - 15:00
 Session 1: Live Risk Assessment – a unique Experience

Tuesday, 4 October 2011
 12:00 - 14:00
 Ladies' Lunch

PLESSIUS Jacqueline
 Global Insurance Manager, TNT Express

Working from TNT headquarters in the Netherlands, Jacqueline Plessius deals directly with 76 countries on property damage and business interruption, cargo, liability and all other company insurances. She is also accountable for employee insurances for approximately 3500 Dutch employees.

Previously she was Insurance Manager of Transavia Airlines, a charter company of the KLM Royal Airlines in the Netherlands and senior account manager of several major health insurers.

Plessius is co-founder of “Ladies at Risk” which recently received recognition from the Dutch risk management Association NARIM. She was the Vice-President of NARIM from 2001 until 2009 and is the chair of NARIM’s employee benefit work group.



Wednesday, 5 October 2011
10:45 – 12:15
Panel: What keeps You Awake at Night?

PRÖBSTL August
Head of Divisional Unit Corporate Insurance Partner, Munich Re

August Pröbstl gained a degree in mathematics at the Ludwig-Maximilians-University in Munich and started his career at Munich Re in 1990 in life reinsurance. From 1993 to 2001 he developed non-traditional reinsurance and capital market solutions for non-life reinsurance clients. Since mid-2001 he has held various management positions in North America, Latin America, Asia and Europe. He was also in charge of corporate retrocessions as well as corporate accumulation risk management for the Munich Re Non-Life Group.

Since April 2009, Pröbstl has been Senior Executive Manager for the divisional unit Corporate Insurance Partner (formerly MARP). In this position he is responsible for Munich Re's world-wide industrial insurance operations within the non-life reinsurance group.



Wednesday, 5 October 2011
09:00 - 10:00
Breakfast Session 30: Risk Management in a Time of Global Uncertainty

RADULOVIC Daniel
Proposition Manager, Zurich

Daniel Radulovic joined Zurich Financial Services in January 2009 as a senior consultant within Zurich's internal consulting department. He previously worked for UBS Financial Services as a director of corporate business development. In January 2011, Radulovic was appointed to his current role as Proposition Manager for Zurich Risk Room, Zurich's country risk analysis tool.

His academic background is in international political relations as well as international finance. As part of his academic career, Radulovic has worked with the US House of Representatives, the UK House of Commons and numerous non-governmental organisations (NGOs). He holds a BA in political science and international studies from the State University of New York and an MBA with a focus on international finance from the University of St. Gallen in Switzerland.



Tuesday, 4 October 2011
16:00 - 17:00
Session 23: Innovation in the Insurance Industry – Wishful Thinking or a Realistic Perspective?

RNJAK Nick
Chief Underwriting Officer for Travelers Syndicate 5000, Lloyd's of London

On leaving school, Nick Rnjak commenced his insurance career as a trainee underwriting clerk in August 1977 at a small regional sub-office of a Lloyd's syndicate. He progressed through the ranks of regional business before arriving in the London Market and Lloyd's in the early 1990s.

Rnjak has been a specialist in the technical lines and construction sectors prior to developing into a lead market in the energy classes with a specific focus on power generation. More recently, he has moved away from day to day underwriting activity to focus on a wider strategic role of Chief Underwriting Officer for the Syndicate.





Tuesday, 4 October 2011
 11:00 - 12:00
 Session 14: The Headache of Export Compliance

ROBSON Nick
 Financial Risk Broker, JLT Specialties

Nick Robson is the Deputy Chairman of JLT's Financial Risk practice and the head of JLT's credit, political and security risk business. He has worked for 20 years in the credit and political risk consultancy and insurance arena, the last 18 years for JLT. Robson was based in Asia for six years from 1996 where he founded JLT's financial risk broking business in the region.

He has extensive experience of advising on and arranging insurance for export contracts and overseas investments and he has also worked with and/or provided advisory services associated with export and investment risks to government agencies, multilateral agencies and commercial insurers.



Monday, 3 October 2011
 15:45 - 17:00
 Session 5: Could I Have Saved a Life today? Health and Safety at Work

SAS Katalin
 Project Manager Prevention and Research Unit, European Agency for Safety and Health at Work

In her work as project manager in the Prevention and Research Unit of the European Agency for Safety and Health at Work (EU-OSHA), Katalin Sas is responsible, among other things, for the content related issues of the Healthy Workplaces Campaign 2010-2011 on Safe Maintenance. Between 2002 and 2009, before she joined EU-OSHA, she worked in research and project management for various occupational health and safety projects at the Finnish Institute of Occupational Health.



Tuesday, 4 October 2011
 16:00 - 17:00
 Session 23: Innovation in the Insurance Industry – Wishful Thinking or a Realistic Perspective?

SCHLÄPFER Werner
 Managing Director, Head Single Risk Property, Swiss Re

Werner Schläpfer has product responsibility for the single risk property business at Swiss Re. He joined Swiss Re in 1981 as a property underwriter and held various positions. Prior to taking up his current role, he was Divisional Underwriting Officer for Property at Swiss Re New Markets and before that he headed the company's global life sciences industry practice.



Tuesday, 4 October 2011
16:00 - 17:00
Session 21: Global Compliant Programmes - a new Dynamic - Tools and Solutions

SHARMA Praveen
Global Leader of Insurance Regulation and Tax Consulting, Marsh

Praveen Sharma, a UK Chartered Accountant, is the Global Leader of the Insurance Regulatory & Tax Consulting Practice at Marsh. Prior to joining Marsh, he was Head of Regulatory and Compliance at Aon Global Risk Consulting. He previously spent 13 years as a senior tax manager in the insurance tax department of KPMG.

Sharma is responsible for providing multinational companies with relevant information on insurance regulations and tax. He has advised multi-national groups, particularly those based within the EU, on the implications of the applicable International Accounting Standards, insurance regulations and international corporate taxation.



Tuesday, 4 October 2011
11:00 - 12:00
Session 14: The Headache of Export Compliance

Tuesday, 4 October 2011
14:00 - 15:15
Session 17: Shaking up the European Insurance Market through Regulations

SIMONNEAU Denis
Diplomatic Adviser, GDF SUEZ

A graduate of the Institut d'Etudes Politiques and the Ecole Nationale d'Administration in Paris, Denis Simonneau is a member of the French Diplomatic Service. He served in India and South Africa, was Adviser to the Minister of European Affairs, Michel Barnier, in 1996 and 1997 and Counsellor at the French permanent representation to the European Union in Brussels from 1997 to 2001. From 2001 to 2005, Simonneau was Consul General and Head of the French Trade Economic Mission in Houston, Texas.

In May 2009, Simonneau was appointed Diplomatic Adviser at GDF SUEZ, and in March 2010 he was also named Senior Vice President for International Relations. Since May 2011, he has been Diplomatic Adviser, Senior Vice President for European and International Relations and a member of the executive committee of the GDF SUEZ Group. Simonneau is also Vice-President of Europanova, a French NGO specialising in European issues.



Wednesday, 5 October 2011
10:45 - 12:15
Panel: What keeps You Awake at Night?

SKINNER Nathan
Editor, StrategicRisk

Nathan Skinner worked briefly as a reporter on Insurance Times before becoming editor of Strategic Risk. He took a master's degree in journalism after his first degree in history and received a distinction in the Institute of Risk Management International Certificate in Risk Management.

A contributing editor to the UK's leading magazine for hill walkers, the Great Outdoors, Skinner took part with FERMA President Peter den Dekker and other FERMA members in the Swedish long distance skating race, the Vikingarännet, earlier this year.





Tuesday, 4 October 2011
 14:00 - 15:15
 Session 17: Shaking up the European Insurance Market through Regulations

SOETEMAN-REIJNEN Marguerite
 Group Managing Director, Aon GRIP Solutions

Since April 2011, Marguerite Soeteman-Reijnen has been Group Managing Director of Aon GRIP Solutions with responsibility for Europe, Middle East, Africa (EMEA), Asia and Pacific and member of the global GRIP Solutions Executive Board. Previously Soeteman-Reijnen was Chief Broking Officer for Aon Risk Solutions in EMEA. She has been with Aon and its predecessors for over 20 years

She has a master's degree in Law and is an INSEAD alumnus. She is honorary Chairman of the Dutch Reinsurance Association and is Aon's representative on the Industry Insurance Panel, the European equivalent of the M200. She was recognised as a "Rising Star" by Reactions in January 2010 and named as one of the "Women to Watch" by Business Insurance in December 2010.



Tuesday, 4 October 2011
 14:00 - 15:15
 Session 17: Shaking up the European Insurance Market through Regulations

SONIGO Pierre
 Secretary General, FERMA

As Secretary General of FERMA, Pierre Sonigo currently leads technical projects such as Solvency II and European environmental legislation. He is a former Vice-President of Environment and Risk Management for the Pechiney Group, a French multinational conglomerate, now part of Alcan.

Sonigo's experience includes several positions in Insurance (FM Global), broking (Marsh France) and risk management (Saint-Gobain and Pechiney). He holds degrees in engineering, economics, insurance and risk management. Sonigo received the "European Risk Manager of the Year" award and later a "Lifetime Achievement Award in Risk Management" from Strategic Risk magazine.



Tuesday, 4 October 2011
 14:00 - 15:15
 Session 17: Shaking up the European Insurance Market through Regulations

SOUSSAN Guy
 Partner, Steptoe & Johnson

Guy Soussan is a Partner in the Brussels office of Steptoe & Johnson, a member of the firm's insurance practice group and FERMA's European legal adviser. He has advised extensively on EU regulatory, legal, tax, antitrust, international trade and compliance issues for insurers, reinsurers, captives, intermediaries and other financial sector entities in all classes of insurance and reinsurance. At present, he is working extensively on complex legal and regulatory questions arising from the Solvency II framework Directive.

Prior to joining Steptoe, he established and led the EU insurance regulatory practice of another law firm in Brussels.



Tuesday, 4 October 2011
11:00 - 12:00
Session 16: Dos and Don'ts: International Travel Security

STRANGFELD Adam
Associate Director, Nordic Region, Control Risks

Adam Strangfeld is head of Control Risks' Nordic office. Before assuming this role, he was Research Director in Control Risks' global risk analysis department in London. Strangfeld has master's degrees in Central and East European studies, political science and history. He served with the Danish Armed Forces and completed a two-year, specialist education in intelligence work at the Royal Danish Defence College. He worked for several years with the Danish Defence Staff as analyst on the former Yugoslavia, including six months working for the NATO-led stabilisation force in Bosnia and Herzegovina.



Tuesday, 4 October 2011
16:00 - 17:00
Session 21: Global Compliant Programmes - a new Dynamic - Tools and Solutions

STRNAD Martin
Head Legal Global Corporate, Attorney at Law, Zurich Insurance Company

Martin Strnad heads the Zurich Global Corporate worldwide legal team. He has a master's degree in law from the University of Basel, and a certificate in the fundamentals of US business law. He was admitted as a Swiss attorney at law in 1998.

Before joining Zurich, Strnad worked at Farmers Group in Los Angeles and Centre Re in New York, where he provided legal support in a number of areas. He previously worked at Zurich Insurance in Switzerland and in various law firms.



Monday, 3 October 2011
15:45 - 17:00
Session 8: EU - Russia Energy Dialogue

SUDOPLATOV Peter
Head of Industrial Property and Energy, Willis CIS

Peter Sudoplatov started his career in 2004 in Gazprom's captive, SOGAZ. He was also involved in international construction and property insurance on projects such as the Blue Stream and the development of South China Sea oil field (VietGazprom).

Following insurance training in London, Sudoplatov returned to Moscow and started employment at Willis in 2005. Today in Willis Moscow, his role includes client advocate responsibility for Lukoil, Rosneft, Gazprom, Sibur and TNK-BP among others.





Tuesday, 4 October 2011
 11:00 - 12:00
 Session 15: Successful Risk Management through Coordination with Governance and Assurance Processes

SVENSSON Bengt
 Chief Risk Officer, E.ON

For the last six years, Bengt Svensson has been Chief Risk Officer for E.ON in the Nordic region, having previously been the Risk Manager for Sydkraft (today E.ON Sverige). Before joining Sydkraft in 1996, he worked for Skandia (now If) for 12 years as a senior underwriter for industrial business. After taking an MSc degree, he worked for some time with Det Norske Veritas (DNV). Svensson is also managing director of one of the captives within the E.ON Group and acts as a director for the other captive. He also holds a position as a director in other companies active in the risk management area outside E.ON.



Tuesday, 4 October 2011
 09:00 - 10:15
 Session 13: The Risk Manager's
 Challenging Role Tomorrow

Tuesday, 4 October 2011
 14:00 - 15:15
 Session 20: Risk Manager: Provider of Information for
 Audit Committees and CEOs

TAYLOR Paul
 Director of Risk Assurance, Morgan Crucible Company, and Chairman of Airmic

Paul Taylor is currently Director of Risk Assurance at Morgan Crucible. With over 30 years experience in international working environments, Taylor has lived in the USA, Australia, Belgium, Switzerland and France as well as the UK. Before joining Morgan Crucible, he had been head of risk management in three FTSE 100 international groups (the paper industry, logistics and retail) and in a large packaging company in Switzerland.

Taylor is a Chartered Engineer and is active in risk management in Europe. He has been Vice- President of FERMA and an active board member. He is the current Chair of Airmic.



Tuesday, 4 October 2011
14:00 - 15:15
Session 19: Advanced Risk Management View on Marine and Cargo

TERZAGO Marco

Corporate Property Risk Manager - Risk & Insurance Manager for South Europe & Asia, SKF

As Risk Manager for SKF, Marco Terzago is responsible for supporting the development of the group's risk and insurance management policy, defined by SKF RE, the group's captive, and for the implementation of that policy in his area of responsibility.

Before joining SKF in 2001, he worked in Pirelli Group Risk Management in Milan, and in the corporate clients department of Fondiaria-SAI, Ins. Co. in Turin.

Terzago is Deputy Chairman of ANRA. He was a board member of FERMA from 2006 to 2008, and is member of the technical committee of the Italian national standardisation organisation, contributing to the publication of the first Italian standard on risk management, UNI 11230. He holds a degree in industrial engineering and a master's degree in risk engineering and insurance. Terzago is a lecturer in the "Fire Risk Management Master" programme run by the European Confederation of Fire Protection Associations, and in the enterprise risk management masters' programme run by Verona University.



Tuesday, 4 October 2011
14:00 - 15:15
Session 18: Managing a Travel Crisis: How Prepared Are You?

THOMPSON Steven

Senior Security Advisor, red24

Steven Thompson has over 20 years of experience in the military and security services, followed by 11 years of experience in the commercial sector. Since 2000, he has been a security consultant. Prior to joining red24, he worked in a global telecommunications company where he developed an understanding of the complex regulatory environment in which corporate entities operate.

As a Senior Security Consultant at red24, Thompson provides training packages and written crisis/security and travel policies and procedures for companies and NGOs. Operationally, he has dealt with more than 30 crisis responses.





Tuesday, 4 October 2011
09:00 - 10:15
Session 11: Contract Risks - Meet your Legal Counsel

THYS Edouard
Director of Education, FERMA

Edouard Thys was appointed Director of Education by the FERMA board in May 2006. During the FERMA Forums, he acts as mentor for the FERMA invited students.

Until 2004, Thys was Risk Manager Europe of Bombardier Transportation. He worked for 18 years in a British specialised engineering insurance company as underwriter and manager for Belgium and in France. He later joined a major French reinsurance broker, and then became general manager of an underwriting agency active in marine and motor business.

In his education activities, Thys was guest professor at the Institute Cooremans of the Haute Ecole Francisco Ferrer in Brussels and taught courses in engineering and construction insurance and business interruption. He currently lectures on risk management to ICHEC-Entreprises, a Brussels based business school, and to INSERT, the Belgium insurance industry education body. He is also a past Vice-President of BELRIM.



Tuesday, 4 October 2011
09:00 - 10:15
Session 13: The Risk Manager's Challenging Role Tomorrow

VAN DER VEER Arnout
Chief Risk Officer, Reed Elsevier Group

Arnout van der Veer has over 25 years of risk management, consultancy and audit experience, having been an audit partner at KPMG in New York and Amsterdam, before joining Reed Elsevier in London. He is on the boards of FERMA and the Institute of Risk Management.

Van der Veer was named the Strategic Risk 2010 European Risk Manager of the Year.



Monday, 3 October 2011
15:45 - 17:00
Session 6: The Risks of the Virtual World

VIGNANCOUR Luc
Deputy Manager, Marsh - FINPRO Department

Luc Vignancour is Deputy Manager of Financial Lines at Marsh, where his expertise covers all financial risks with a focus on cyber risk and crime. He has 15 years experience in the insurance industry. He joined Marsh in 2004 after six years with ACE where he was successively prevention consultant, fire underwriter and then manager of the new technology underwriting department. Prior to that, Vignancour had been a consultant in industrial risks and computer risks for GAN.

He is a member of the Information Technology Security Association (CLUSIF).



Tuesday, 4 October 2011
12:00 - 14:00
Ladies' Lunch

VISSER Mirella
Managing Director, Centre of Inclusive Leadership

Mirella Visser started her career at ING where she held several management positions and served on the management board in Hong Kong. Later at KPMG she managed post-merger integrations of international financial services companies. In 2004, she founded her own company, the Centre for Inclusive Leadership.

Visser served on the supervisory board of Royal Swets & Zeitlinger from 2006 until 2011. She is a senior expert at the European Commission on the topic of women in decision-making in politics and the economy. In addition, she is a member of the panel of experts at the Dutch Association for Non-Executive and Executive Directors and chairs the regional group of non-executive directors.

She is co-founder and a former President of the European Professional Women's Network, and her book in English, "The Female Leadership Paradox" was launched in London in May 2011.



Wednesday, 5 October 2011
09:00 - 10:00
Breakfast Session 28: Sustainability – Managing the Risks

WARMAN Cliff
EMEA Environmental Practice Leader, Marsh

Cliff Warman has responsibility for the development of environmental risk advisory services for Marsh within Europe, the Middle East and Africa, and he is actively involved in developing risk advisory and insurance solutions for climate change related risks.

Warman has an academic background in pollution biology with a PhD from the University College of North Wales, and over 15 years experience in the assessment and management of environmental risks in operational business. He is a trained environmental auditor and has specialised in the quantification and management of key environmental risks in the context of large corporate mergers and acquisitions.



Monday, 3 October 2011
15:45 - 17:00
Session 5: Could I have saved a Life today? Health and Safety at Work

WESTERHOLM Lena
Head of Sustainability Affairs, ABB Sweden

Lena Westerholm's responsibility as Head of Sustainability Affairs for ABB in Sweden encompasses environment, health and safety, and corporate social responsibility. She has worked for ABB for 11 years, starting at ABB Corporate Research in 2000. She has an MSc in environmental health from Umeaa University, Sweden.





Tuesday, 4 October 2011
 09:00 - 10:15
 Session 12: Film Workshop: Identifying and Managing Fraud and Bribery Risk

WIGGETTS Duncan
 Partner, DLA Piper

Duncan Wiggetts is the author and producer of the film “Counting the Cost” which was launched in 2010. He has been a Partner in DLA Piper’s investigations and compliance team since 2009.

After 10 years in private practice, Wiggetts joined the EMEA legal team of PwC in 2000, becoming senior counsel to the audit business of the PwC Eurofirms network and a partner in PwC Netherlands in January 2005.

“Counting the Cost” and another film, “In at the Deep End”, have been created as a follow up to Wiggetts’ previous film, “Risking It All” in 2007, produced while he was a partner at PwC. As a result of his work on that film, he won the Financial Times European In House Counsel Innovator of the Year Award 2008.



Monday, 3 October 2011
 14:00 - 15:00
 Session 3: Cross-Cultural Risk Management in a Globalised World

Tuesday, 4 October 2011
 09:00 - 10:15
 Session 13: The Risk Manager’s Challenging Role Tomorrow

WILLAERT Jo
 Corporate Risk Manager, Agfa Corporate Center

Jo Willaert designed and has been in charge of Agfa’s worldwide insurance programmes as well as of enterprise risk management since 2001. Between 1974 and 2001, he held leading roles in insurance brokering and consultancy within the Sedgwick group (later Marsh) and within Aon. Willaert has a law degree from the Rijksuniversiteit Gent in Belgium.



Tuesday, 4 October 2011
 11:00 - 12:00
 Session 16: Dos and Don’ts: International Travel Security

WILLIS Tim
 Regional Security Manager, Control Risks

Tim Willis is the Regional Security Manager for EMEA & CIS within Travel Security Services, the joint venture between Control Risks and International SOS. He was heavily involved in the evacuation of clients from Bahrain, Libya and Egypt as part of International SOS and Control Risks’ support to clients during the Arab Spring.

Willis previously worked as Country Manager for Control Risks’ Algeria office following roles as North Africa Operations Manager and as Sub-Saharan Operations Manager. Prior to joining Control Risks, he served in the British Army as troop leader and squadron operations officer for an armoured reconnaissance regiment. He also worked for an independent energy broker in London.



Monday, 3 October 2011
14:00 - 15:00
Session 2: Disaster Recovery: What to Do Before, During and After

WOLLNER Hans-Peter
Managing Director Marketing & Sales, BELFOR-Relelectronic

Hans-Peter Wollner completed studies in communications engineering at the University of the German Armed Forces in Munich. After various management functions in the field of aircraft electronics repair, he joined Relelectronic as a damage engineer in 1985. From 1989 to 1994 he headed the subsidiary Remech as managing director.

After the merger of the two companies in 1994, he joined the management board of Relelectronic-Remech. When it was taken over by BELFOR Germany in 2000, Wollner was appointed Managing Director of BELFOR-Relelectronic where he is currently responsible for the marketing and sales division. He is additionally responsible for German and Swiss key accounts on behalf of the BELFOR international group.



Wednesday, 5 October 2011
09:00 - 10:00
Breakfast Session 28: Sustainability – Managing the Risks

WOOLLEY Caroline
EMEA Property Practice Leader, Marsh

Caroline Woolley is a Chartered Accountant and has been involved in forensic accounting since 1996, working on behalf of both insurers and clients. She joined the Marsh Property Practice from the forensic accounting and claims services team in Marsh Risk Consulting, where she was head of the forensic accountants. Previously she was with BDO Stoy Hayward Forensic Services and had worked for RGL Forensics.



Monday, 3 October 2011
15:45 - 17:00
Session 8: EU – Russia Energy Dialogue

ZHURAVEL Ivan
Managing Partner, Risk Informatics

In addition to his role at Risk Informatics, Ivan Zhuravel is Vice-President of Russian Risk Management Society (RusRisk) responsible for energy. Prior to his current position, Zhuravel held senior management positions within risk management and the insurance industry with a primary interest in energy.

Zhuravel started his career in insurance and risk management as Chief Risk Officer with JSC Sevmorneftegaz, an operator of offshore oil and gas fields. In 2006 he took the challenge of establishing an energy practice within Allianz Russia and CIS operations. He joined Risk Informatics, a technical risk assessment firm with a focus on the oil and gas sector, as Managing Partner in 2009. He has an MSc degree in physics and mathematics.





Tuesday, 4 October 2011

16:00 - 17:00

Session 23: Innovation in the Insurance Industry – Wishful Thinking or a Realistic Perspective?

ZIMMERMANN Ingo R

Head of Group Executive Finance & Treasury, EADS

As part of his role at EADS headquarters, Ingo Zimmermann is Head of EADS Corporate Insurance Risk Management. He is also Managing Director of the EADS in-house broker firm EADS Insurance Risk Management located in Germany.

Zimmermann entered the insurance business in 1974 as a marine and cargo underwriter at Gerling Konzern in Essen. He remained with Gerling until 1981 when he moved to Dornier as senior manager in charge of insurance management to build up the corporate owned in-house insurance broker firm of which he later became managing director. From 1993 to 2000, he was Vice President and member of the Board of Debis insurance broker company at DaimlerChrysler Services.



Monday, 3 October 2011

15:45 - 17:00

Session 9: Enterprise Risk Management around the World

ZINI Pablo

Risk Manager, International Monetary Fund

Pablo Zini is responsible for insurance and the development of financial risk transfer options with the International Monetary Fund (IMF), in Washington, D.C. A certified public accountant, most of his career was in Argentina before he joined the IMF in 2005.

Zini was responsible for insurance and risk management in his roles as Finance and Administration Director of Crowne Plaza Hotel, Buenos Aires, and at Saint-Gobain Abrasives Argentina, Buenos Aires.

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