

#### **The Asian Perspective**

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International SOS

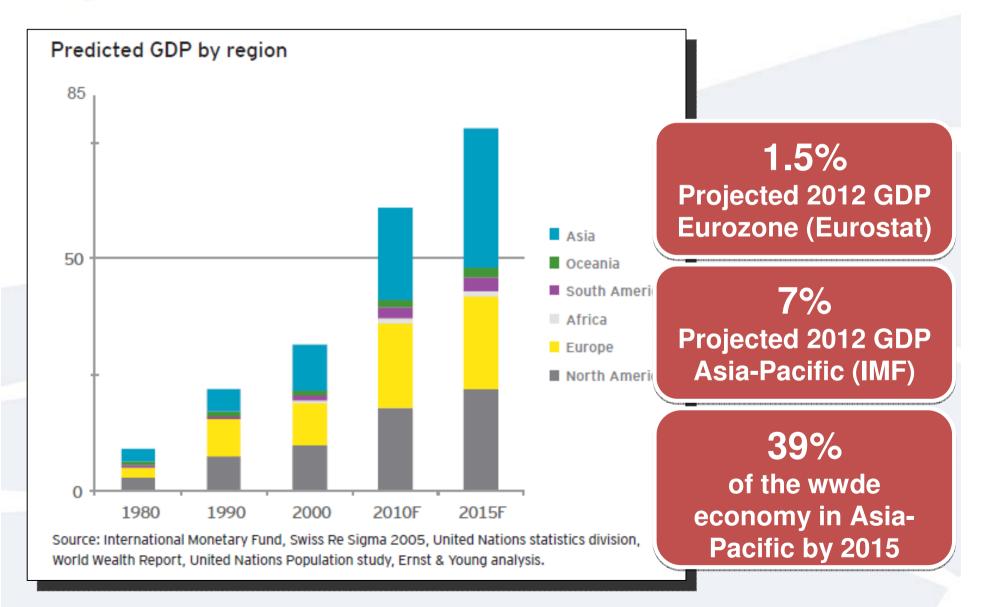






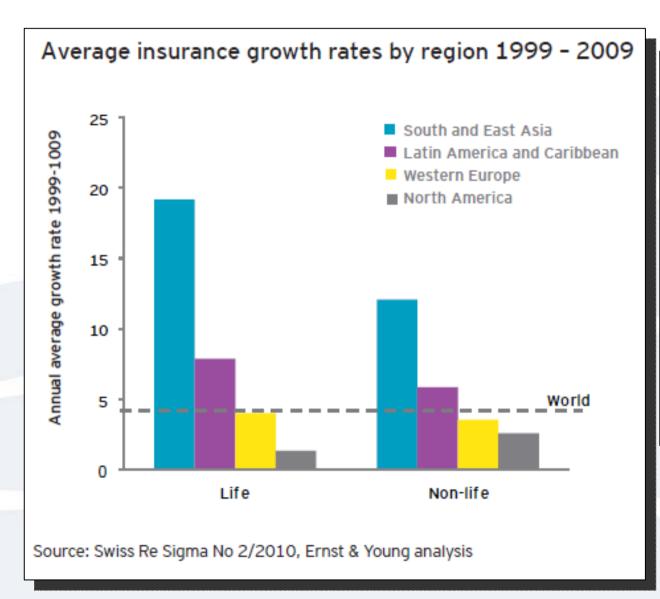


#### **Still A Dynamic Economy**





#### The Insurance Market: The Growth is still there.



Category	Country
Mature	Australia
	Hong Kong
	Japan
	Korea
	New Zealand
	Singapore
	Taiwan
Developing	China
	India
	Malaysia
	Thailand
Emerging	Indonesia
	Philippines
	Vietnam



### The Insurance Market: turbulences and constraints

• 2011...a turbulent year for the insurance industry: with a record year for Nat Cat.

Economic Losses USD 435 Insured Losses USD 107 B.

- Much of the loss occurred in Asia Pacific.
- Regulators continue to strengthen regulatory requirements.
- Increased Rating agencies' influence.
- IFRS adoption or alignment in progress.
- Heightened focus on quantification of capital requirements:

Risk Based Capital: Hong-Kong, 2<sup>nd</sup> Generation Solvency Regime: China Solvency II equivalent:
Japan

EU's transitional solvency equivalence scheme: Australia, Hong-Kong and Singapore



## 2012 Asia-Pacific Risk Managers Survey





## What is your primary position within your company?

**18%** 

- 1. President / Chairman 2%
- 2. Chief Executive Officer / Managing Director
- 3. General / Company Secretary 0%
- 4. Chief Financial Officer

  2%
- 5. Chief Risk Officer **0**%
- 6. Risk Manager
- 7. Insurance Manager
- 8. Risk and Insurance Manager
- 9. Head of Internal Audit
- 2% 10. Others



22%

22%



### To whom does Risk Management report?

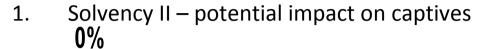
**ASIA RISK COUNCIL** 





#### Identify the top issue about the insurance market?

22%





- 3. Collective redress / class action
  - **2**%
- 4. Change in environmental regulations
  - **2**%
- 5. Increase in liability claims

**12**%

- 6. CAT NAT Claims
- 7. Downgrading of insurance players

8. Compliance

- 4%
- 9. Terrorism

**2**%

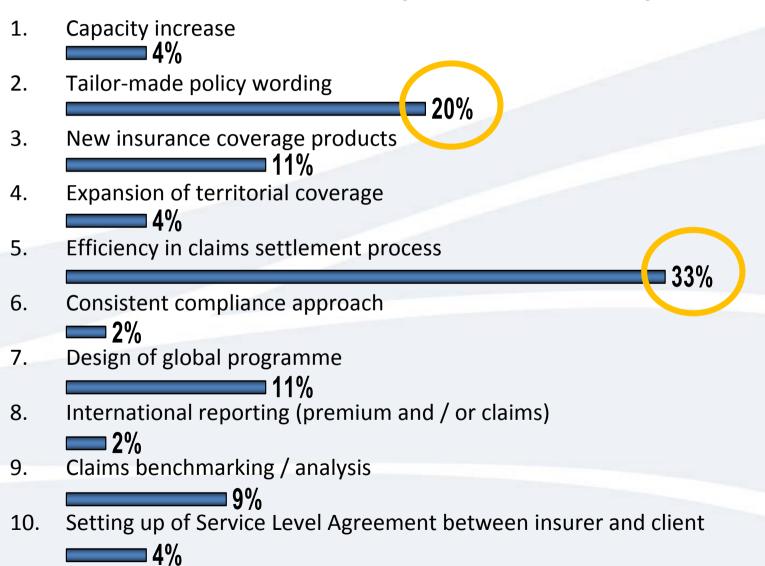
10. No opinion / Don't know 10%





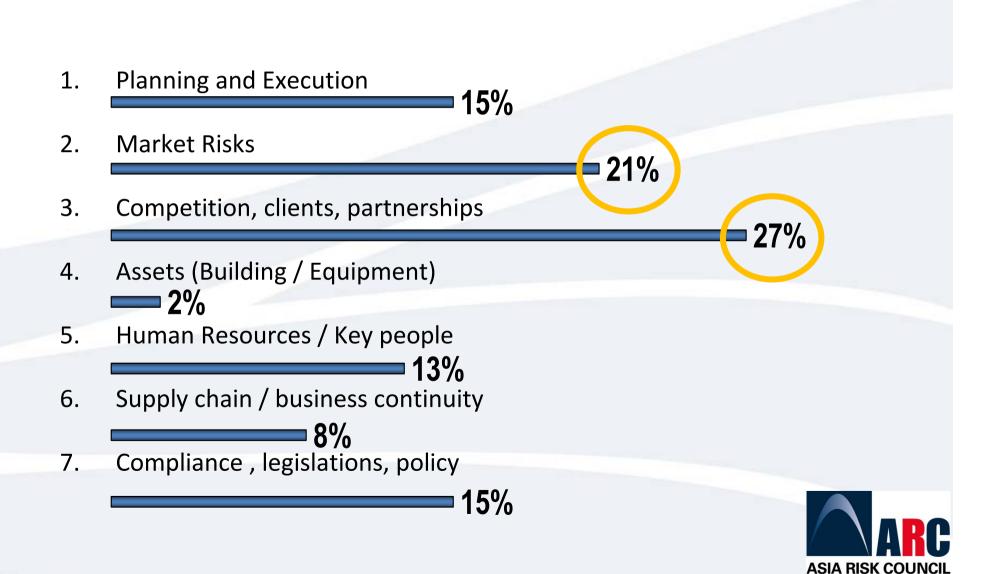
## Which of the following key area should insurers prioritize for improvement?

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#### What is your TOP risk?





## What are the main external factors triggering risk management in your company?

- 1. Clear requirement from shareholders
- 2. Catastrophic event, major crisis, reaction to unexpected losses
- 3. Major insurance issues (cost, availability)

  4%
- 4. Legal, regulatory and / or compliance requirements
- 5. Analysts / rating agencies pressure 0%
- 6. Corporate social responsibility (CSR)
- 7. Pressure from markets (e.g. competitors, suppliers etc)
- No opinion / Don't know (exclusive answer)
   0%





# What is the main objective of your company's top management for risk management?

- 1. Provide a reasonable assurance that major risks are identified, prioritized, managed 56%
- 2. Align risk appetite and strategy (integrate risk appetite within decision making)
- 3. Secure investments / acquisitions / projects 2%
- 4. Enhance external reputation with investors and stakeholders 2%
- 5. Minimize operational surprises and losses
- 6. Provide integrated responses for independent risks **0**%
- 7. Rationalize capital and improve predictability of delivering business plans **2**%
- 8. Decrease the cost of risk
- No opinion / Don't know (exclusive answer)
   0%





#### In your company, how well are the various risk functions coordinated?

1. Full coordination

13%

2. Some coordination

169%

3. Totally working independently ("in silos")

13%

4. No opinion / Don't know

4%





## What type of relationship is there between risk management and internal audit?

**39%** 

- Risk Management reports to Internal Audit
   2%
- Internal Audit reports to Risk Management
   2%
- 3. Separate reporting lines
- 4. A very close relationship (sharing of diagnostics, mutual influence)
- 5. Coordination and cooperation on the audit plan

16%

**14**%

- 6. Coordination and cooperation exist on a limited, informal basis
- 7. There is no particular relationship
- 8. No opinion / Don't know
  - 5%





# In terms of being recognized as a professional risk manager, what do you think that risk managers should have?





2. Professional qualifications (ARiMI, Institute of Risk Management etc.)



3. Undergraduate degree in a risk based subject



4. Post-graduate degree in risk based subject



5. Others

6. No opinion / Don't know







#### **Thank You For Your Attention.**

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Terima kasih

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Cảm ơn bạn